

| Alternative | Favorable Market | un-Favorable Market |
|-----------------------|------------------|---------------------|
| Construct Large Plant | 200 000 | -180 000 |
| Construct Small Plant | 100 000 | -20 000 |
| Do nothing | 0 | 0 |

0,4

0,6

إسقاط

| max | min | Avg | |
|---------|----------|--------|------------------------------------|
| 200 000 | -180 000 | 10 000 | $\frac{200\,000 + (-180\,000)}{2}$ |
| 100 000 | -20 000 | 40 000 | $\frac{100\,000 + (-20\,000)}{2}$ |

$$\sum \left[\frac{(|E_t|)}{A_t} 100 \right] = 81.3\%$$

الكل

$$\textcircled{1} CFE = \sum E_t = -15$$

$$\textcircled{2} MSE = \frac{\sum E^2}{n} = \frac{5275}{8} = 659.4$$

$$\textcircled{3} MAP = \frac{\sum |E_t|}{n} = \frac{195}{8} = 24.4$$

$$\textcircled{4} MAPE = \left[\frac{\sum |E_t| 100\%}{A_t} \right] = \frac{81.3\%}{8} = 10.2\%$$

$$* \frac{|Et|}{At} \times 100\%$$

Ex :- calculate : CFC, MSE, MAD, MAPE.

| month | At demand | Forecast Et | Et error | Et ² error square | Et | * absolute error |
|-------|-----------|-------------|----------|------------------------------|----|------------------|
| 1 | 200 | 225 | -25 | 625 | 25 | 12.5% |
| 2 | 240 | 220 | +20 | 400 | 20 | 8.3% |
| 3 | 300 | 285 | +15 | 225 | 15 | 5% |
| 4 | 270 | 290 | -20 | 400 | 20 | 7.4% |
| 5 | 230 | 250 | -20 | 400 | 20 | 8.7% |
| 6 | 260 | 240 | 20 | 4000 | 20 | 7.7% |
| 7 | 210 | 250 | -40 | 1600 | 40 | 19% |
| 8 | 275 | 240 | 35 | 1225 | 35 | 12.7% |

$$\sum Et = -15$$

$$\sum Et^2 = 5,275$$

$$\sum |Et| = 195$$

الخطأ

$$\textcircled{1} \text{ MSE} = \frac{\sum E_t^2}{n}$$

$$\textcircled{2} \sigma = \sqrt{\frac{\sum (E_t - \bar{E})^2}{n-1}}$$

$$\textcircled{3} \text{ MAD} = \frac{\sum |E_t|}{n}$$

$\textcircled{4}$ MAPE:- a measurement that relates the forecast error to the level of demand and is useful for putting forecast performance in the error perspective.

$$\text{MAPE} = \frac{\left[\frac{\sum |E_t|}{n} \right] \times 100}{A_t}$$

$$\text{Taking sign} = \frac{\text{CFE}}{\text{MAD}}$$

→ a measure that indicate wheather a method of forecasting is accurately Predicting actual changes in demand

④ Forecast Error

① cumulative sum of forecast error

$$(cFc) = \sum E_t$$

↳ a measurement of total forecast error that assesses the bias in a forecast.

$$\bar{E} = \text{mean bias } \frac{cFc}{n} = \frac{\sum E_t}{n}$$

② MSE - the mean squared error =

σ²: Standard deviation, and

MAD (mean absolute deviation) measure the dispersion of forecast error.

⑤ Regression (Time series)

$$y = B_0 + B_1 X$$

$$y = 5 + 2x$$

$$y(5) = 5 + 2(5) = 15$$

$$SSX = \sum X^2 - \left[\frac{(\sum X)^2}{n} \right]$$

$$SSxy = \sum xy - \left[\frac{(\sum x)(\sum y)}{n} \right]$$

$$\bar{X} = \frac{\sum X}{n}, \quad \bar{y} = \frac{\sum y}{n}$$

$$B_1 = \frac{SSxy}{SSX}, \quad B_0 = \bar{y} - B_1(\bar{X})$$

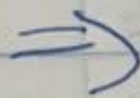
| days | w1 | w2 | Avg | SE | w3 |
|------|----|----|--------------------------|---------------------------|------------------------------|
| Sun | 5 | 8 | $\frac{5+8}{2} = 6,5$ | $\frac{6.5}{31} = 0,209$ | $0,209 \times 3228 = 6867,1$ |
| Mon | 20 | 15 | $\frac{20+15}{2} = 17,5$ | $\frac{17,5}{31} = 0,564$ | 18432,8 |
| Tue | 30 | 32 | $\frac{30+32}{2} = 31$ | $\frac{31}{31} = 1$ | 23857,14 |
| Wed | 35 | 30 | $\frac{35+30}{2} = 32,5$ | $\frac{32,5}{31} = 1,04$ | 34171 |
| Thur | 49 | 45 | $\frac{49+45}{2} = 47$ | $\frac{47}{31} = 1,516$ | 49811 |
| Fri | 70 | 70 | $\frac{7+70}{2} = 70$ | $\frac{70}{31} = 2,25$ | 73928 |
| Sat | 15 | 10 | $\frac{15+10}{2} = 12,5$ | $\frac{12,5}{31} = 0,403$ | 13241 |
| | | | | | → Avg w3 |

Ex : $F(w_3) = 230\,000$, $P_{\text{end } w_3}(\text{Per day})$

$$\textcircled{1} \text{ Avg}(w_3) = \frac{230\,000}{7} = 32857,14$$

$$\textcircled{2} \text{ Avg for all weeks} = \frac{5+8+20+15+\dots+10}{14} = 31$$

داعاً أولادش يطلع الأفريج الصغيرة التي برقم $\textcircled{1}$ بعدين
الأفريج الكبار التي برقم $\textcircled{2}$ تخسان اعرف اصل السؤال.



$$SE = \frac{Avg Q \cdot 5}{Avg \cdot All Q}$$

←

Quarter

yr. 1

yr. 2

yr. 3

yr. 4

Avg(Qs)

SE

yr. 5

Q₁

45

70

100

100

$$\frac{45 + 70 + 100 + 100}{4} = 78.75$$

$$\frac{78.75}{387.5} = 0.203$$

$$0.203 \times 650 = 132$$

Q₂

335

370

585

725

$$\frac{335 + 370 + 585 + 725}{4} = 503.75$$

$$\frac{503.75}{387.75} = 1.3$$

$$1.3 \times 650 = 845$$

Q₃

520

590

830

1160

775

$$\frac{775}{387.5} = 2$$

$$2 \times 650 = 1300$$

Q₄

100

170

285

215

1925

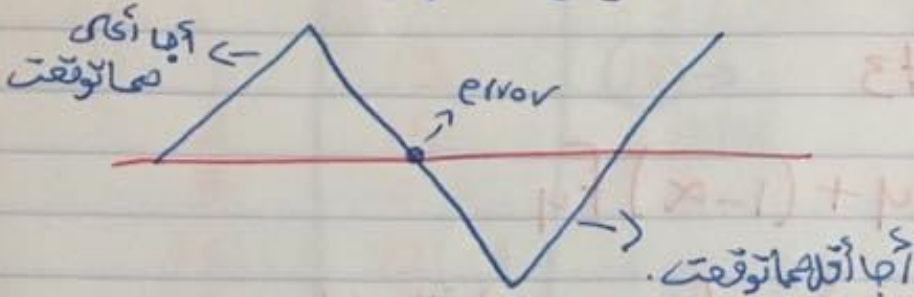
$$0.496$$

$$0.496 \times 650 = 323$$

$$2600$$

$$3) E_3 = 9 - 12,9 = \boxed{-3,9}$$

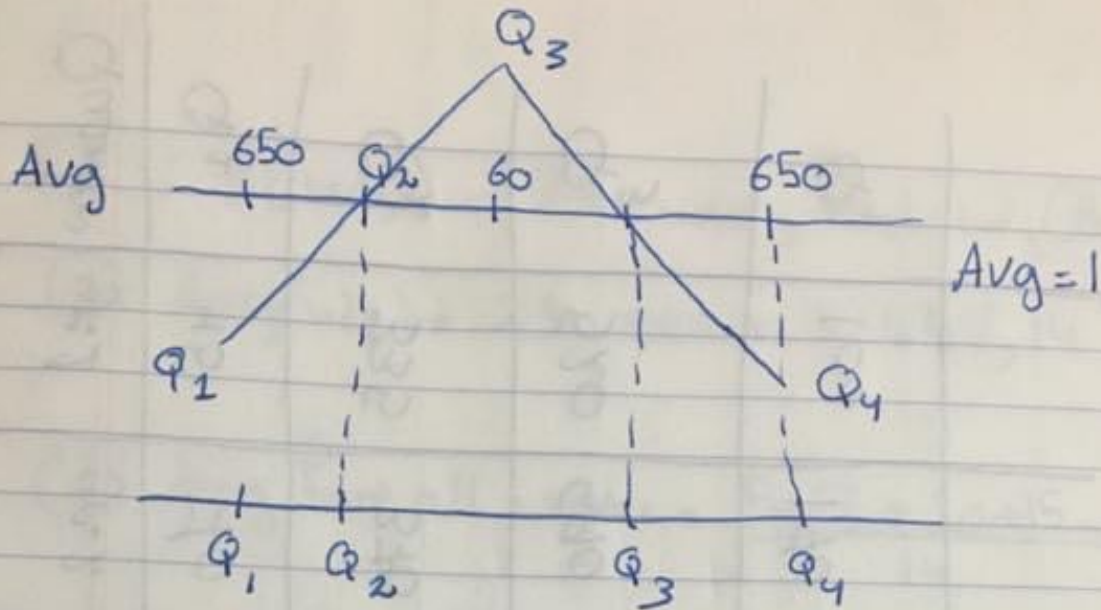
التوقع أكبر من الذي أتينا به



④ Seasonal Patterns: [Multiplicative seasonal method]

are regularly repeating upward or downward measurement in demand measures in periods of less than one year (hrs, day, weeks, months or quarterly).

* In the next, the time periods are called seasons.



Ex: A manager wants to forecast customer demand for each next Quarter of yr. 5. Based on the estimated of total yr. 5 demand of 2600 customers.

دالة التنبؤ
بالمستقبل

1) $Avg. Q \text{ yrs} = \frac{2600}{4} = 650$
 4 \rightarrow numbers of quarters.

2) $Avg. \text{ for all } Q = 45 + 70 + 100 + 100$
 $+ 335 + 370 + \dots +$
 $\dots + 215$

16

$= 387.5$

$$\begin{aligned}
 F_4 &= \alpha A_3 + (1-\alpha) F_3 \\
 &= (0,3)(9) + (1-0,3)12,9 \\
 &= 11,73
 \end{aligned}$$

$$\begin{aligned}
 F_5 &= \alpha A_4 + (1-\alpha) F_4 \\
 &= 0,3(12) + (1-0,3)11,7 \\
 &= 11,8
 \end{aligned}$$

$$\begin{aligned}
 F_6 &= \alpha A_5 + (1-\alpha) F_5 \\
 &= (0,3)(13) + (0,7)11,8 \\
 &= 12,16
 \end{aligned}$$

$$E_t = A_t - F_t$$

$$1) E_1 = 12 - 12 = 0 \Rightarrow A_1 - F_1$$

$$2) E_2 = 15 - 12 = 3 \Rightarrow A_2 - F_2$$

Ex on using Exponential Smoothing.

| Period | Actual | F_t (Forecast) |
|--------|--------|--------------------|
| 1 | 12 | (12) \rightarrow |
| 2 | 15 | |
| 3 | 9 | |
| 4 | 12 | |
| 5 | 13 | |

$$F_1 = A_1$$

$$\alpha = 0.3$$

Find $F_2, F_3, F_4, F_5, F_6 \Rightarrow$ Exponential Smoothing.

$$F_{t+1} = \alpha A_t + (1 - \alpha) F_t$$

$$F_2 = \alpha A_1 + (1 - \alpha) F_1$$

$$= (0.3)12 + (1 - 0.3)12 = 12$$

$$F_3 = \alpha (A_2) + (1 - \alpha) F_2$$

$$= (0.3)(15) + (1 - 0.3)12$$

$$\textcircled{1} F_4 = \alpha(A_3) + (1-\alpha)F_3$$

أرشدنا كما ار
لأنوعتي أ-آ-آ
فترة لوفيرة و
لستفهم

$$F_3 = \frac{A_2 + A_1}{2} = \frac{480 + 380}{2} = 390,1$$

$$\textcircled{2} F_4 = 0,1(411) + 0,9(390) = 392,1$$

$$\textcircled{2} E_4 = A_4 - F_4 = 415 - 392,1$$

given

$$22.1 \approx 23$$

$$\begin{aligned} \textcircled{3} F_5 &= \alpha(A_4) + (1-\alpha)F_4 \\ &= (415)0,1 + (10,1)392,1 \\ &= 394,4 \end{aligned}$$

Jan Feb March April
 t $t+1$ $t+2$ $t+3$

Exo

| week | A_t | F_t |
|------|-------|-------|
| 1 | 400 | |
| 2 | 380 | |
| 3 | 411 | |

Exo using exponential smoothing if $\alpha = 0.1$

- 1) calculate F_4
- 2) what is E_4 if $A_4 = 415$
- 3) what is F_5 ??

③ Exponential Smoothing Forecast.

↳ A weighted moving average method that calculate the average of a time series by giving recent demands more weighted than earlier.

$$\text{New Forecast} = \alpha \left(\begin{array}{c} \text{last Period} \\ \text{Actual demand} \end{array} \right) + (1-\alpha) \times \downarrow \left[\begin{array}{c} \text{last Period} \\ \text{Forecast} \end{array} \right]$$

$$F_{t+1} = \alpha A_t + (1-\alpha) F_t \text{ . where :-}$$

F_{t+1} = New Forecast

F_t = Previous Period Forecast

A_t = Previous Period Actual demand

α = Smoothing (or weighed) constant. ثابت

مراجعة قبل ما نكمل

* Forecasting methods %

① Naive Forecast اذا كان عشري نقطة وحدة

مشتق من هو دة
 $F_{t+1} = A_t$ و $E = A_i - F_i$

② moving Average (M.A)

a) simple moving Average

$$F_{t+1} = \sum_{i=1}^n \frac{A_i}{n}$$

b) weighted moving Average

$$WMA_{t+1} = \sum_{i=1}^n w_i * A_i$$

③ \Rightarrow

| Periods | A_t | weight |
|---------|-------|--------|
| 1 | 12 | |
| 2 | 15 | 0,1 |
| 3 | 9 | 0,5 |
| 4 | 12 | 0 |
| 5 | 13 | 0,4 |

Ex: use (0,4, 0, 0,5, 0,1) as weights
for most recent data. Find F_6
← الأحدث

$$F_6 = A_5(w_5) + A_4(w_4) + A_3(w_3) + A_2(w_2)$$

$$= 13(0,4) + 12(0) + 9(0,5) + 15(0,1)$$

$$F_6 = 11,2$$

③ Weighted Moving Average

→ used when some trend might be present.

→ weights based on experienced intuition.

$$WMA_{t+1} = \sum_{i=1}^n w_i * A_i$$

w_i = the weight for period i ,

$$\sum_{i=1}^n w_i = 1$$

$$\text{e.g. : } WMA_{t+1} = w_1(A_1) + w_2(A_2) + w_3(A_3) \dots$$

$$w_1 + w_2 + w_3 = 1$$

$$F_4 = \frac{\sum_{i=1}^3 A_i}{4}$$

$$= \frac{A_1 + A_2 + A_3}{3} = \frac{400 + 380 + 411}{3}$$

$$F_4 = 394$$

$$\textcircled{2} A_4 = 415, F_4 = 394$$

$$E_t = A_t - F_t = 415 - 394 = 18$$

$$\textcircled{3} F_5 = \frac{A_4 + A_3 + A_2}{3} = \frac{415 + 411 + 380}{3}$$

$$F_5 = 402$$

Ex 9

- ① compute a 3-week moving Average Forecast in week 4.
- ② if the actual number of Patient arrivals in week 4 is 415, what is the forecast error for week 4??
- ③ what is the forecast for week 5?

| Week | Patient Arrivals |
|------|------------------|
| 1 | 400 |
| 2 | 380 |
| 3 | 411 |
| 4 | 415 |

observed
→

| Present | A_t | F_t |
|---------|-------|-------|
| 1 | 10 | 33 |
| 2 | 20 | 10 |
| 3 | 39 | 20 |
| 4 | 50 | 34 |

② Moving Average (MA)

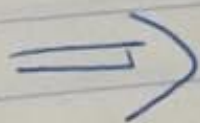
A) simple moving Average Forecast. (No trend)

$$F_{t+1} = \sum_{i=1}^n \frac{A_i}{n}, \quad E_t = A_t - F_t$$

A_t = demand in Period t .

E_t = Forecast error for Period t .

Example is



$$E = \frac{a + 4M + b}{6} \Rightarrow \text{عنوان و المدة} \\ \text{Duration.}$$



* Time Series Techniques

① Naive Forecast. Assume demand in next Period is the same as demand in most recent Period.

$F_{t+1} = A_t$ \rightarrow F_{t+1} = the Forecast for the next Period.
 \rightarrow A_t = Actual demand for the Present Period.

Exo

$$A_{\text{April}} = A_t = 250$$

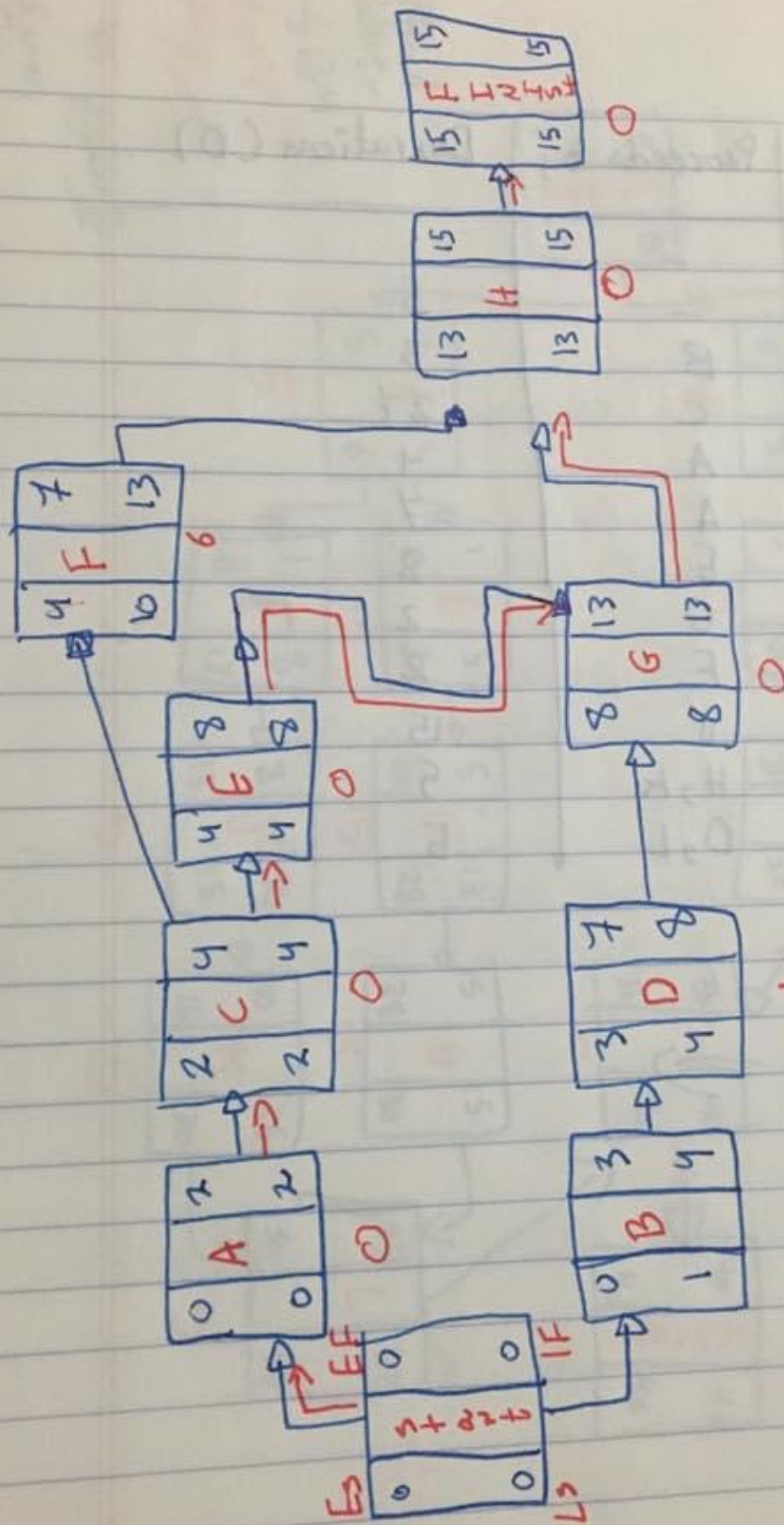
$$\text{Final } F_{\text{May}} = F_{t+1} = A_t = 250 \text{ unit}$$

↓
 250
 0

$A_t = F_{t+1}$
 ↓
 250 0

| Activity | Preceded by | Duration (D) |
|----------|-------------|--------------|
| A | - | 1 |
| B | - | 5 |
| C | B | 3 |
| D | C | 27 |
| E | A | 4 |
| F | A | 7 |
| G | E | 8 |
| H | G | 2 |
| J | F | 2 |
| K | J | 15 |
| L | H, K | 5 |
| M | D, L | 5 |





max →
← min

critical Path: A, C, E, G, H

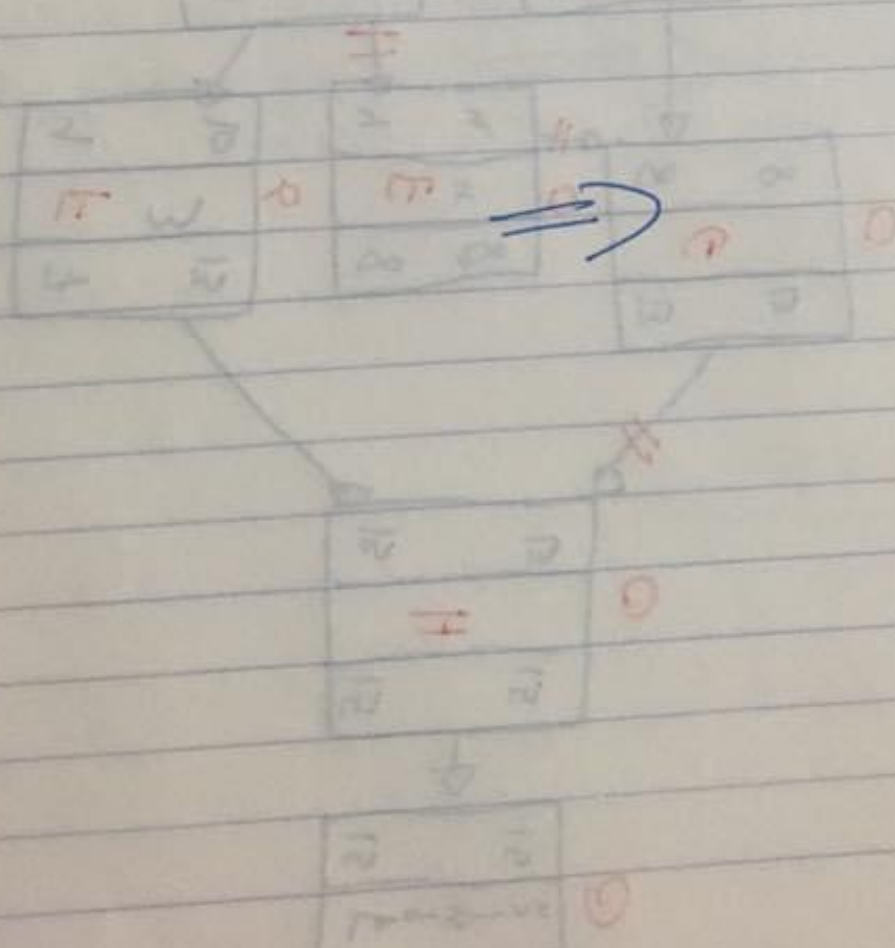
if $D_1 = 6 \rightarrow 16$?

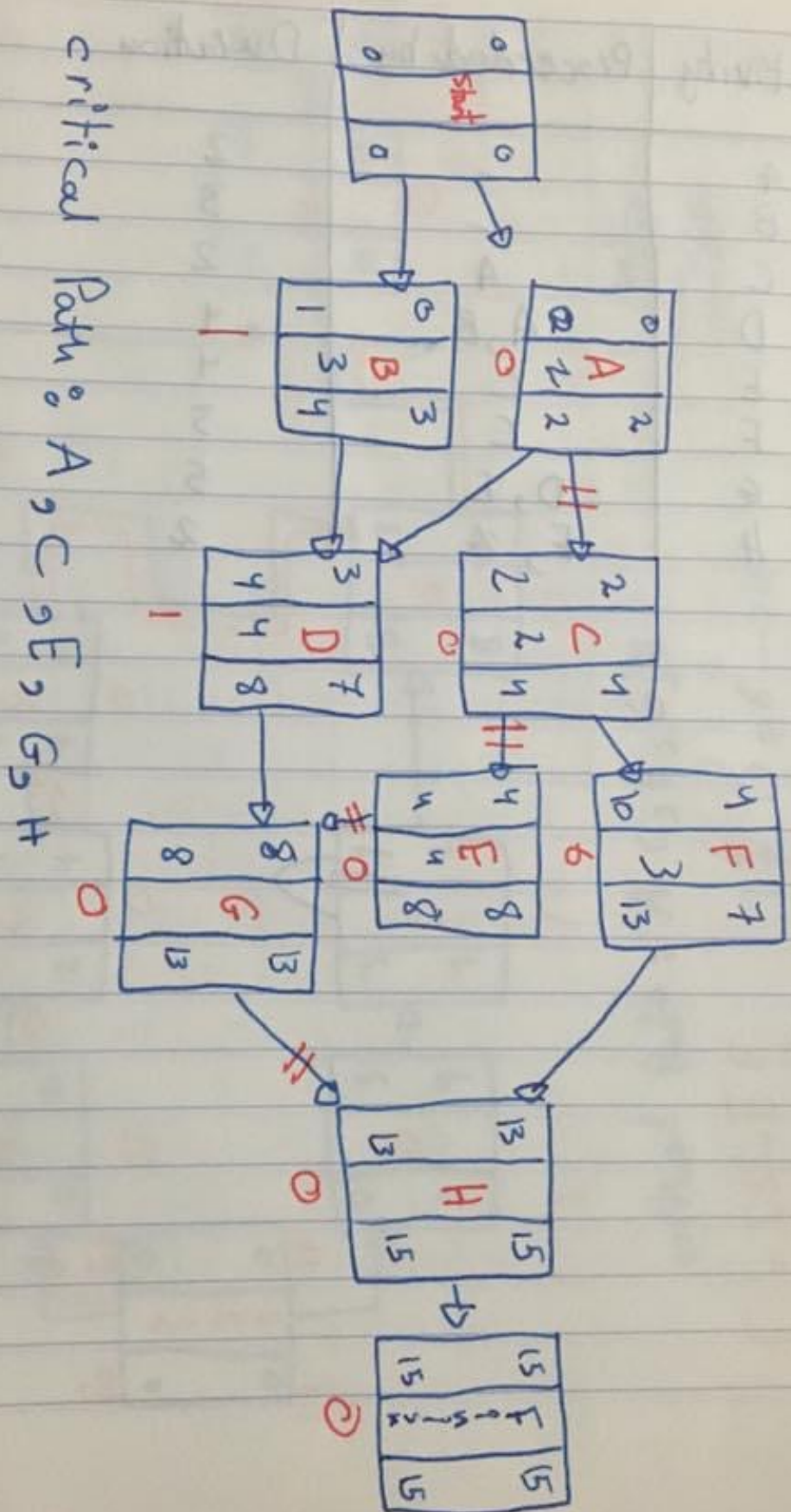
$$F = LS - EF$$

$$= LS - ES$$

مرات ما، يكون معطونا ايها لازم نوهدها بالاول

| Activity | Proceeded by | Duration |
|----------|--------------|----------|
| A | - | 2 |
| B | - | 3 |
| C | A | 2 |
| D | A, B | 4 |
| E | C | 4 |
| F | C | 3 |
| G | D, E | 5 |
| H | F, G | 2 |

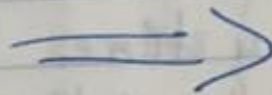




critical Path: A, C, E, G, H

کے لیے صیغہ بتاؤ

| Activity | Predecessors | Time |
|----------|--------------|------|
| A | — | 2 |
| B | — | 3 |
| C | A | 2 |
| D | A, B | 4 |
| E | C | 4 |
| F | C | 3 |
| G | D, E | 5 |
| H | F, G | 2 |



- Earliest start (ES) : the earliest possible beginning time for the activity.

ليكون أدلة قسرة بقدر البلى فيها.

- latest start (LS) : the latest possible beginning time from activities that will allow the project to be finished on schedule.

- Earliest finish time : (EF) : the earliest start time plus the time needed for the activity.

- latest finish time : (LF) : the latest possible completion time for an activity that will not delay the entire project

$$\text{current M.P} = \frac{0}{\Sigma I} = \frac{0}{\text{Labour + Material} + \text{Capital + energy}}$$

$$= \frac{240}{3000 + 1000 + 350 + 150}$$

$$= 0,0533 \text{ crates/\$}$$

$$\text{New} = \frac{260}{3080 + 1000 + 350 + 150}$$

$$= 0,568 \text{ crates/\$}$$

$$\text{the increase in } P = \Delta P = \frac{P_{\text{new}} - P_{\text{current}}}{P_{\text{current}}}$$

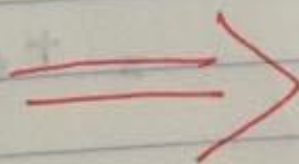
$$= \frac{0,0568 - 0,0533}{0,0533}$$

$$= +6.6\%$$

Problem 1.2

Avg cost per labour is 10\$

| | Current | New |
|-------------|--|--|
| output | 240 crates | 260 crates |
| Labour hour | 300 | 308 (300+8) |
| Material | 1000/day | 1000 (same) |
| Capital | 350/day | 350 (same) |
| energy | 150/day | 150/day |
| Labour cost | $10\$ \times 300$ $= 3000/\text{day}$ | $10\$ \times 308$ $= 3080/\text{day}$ |



$$\textcircled{1} \text{ Current Labour Productivity} = \frac{\text{output}}{\text{Input}} = \frac{240}{3 \text{ Labour} \times 100}$$

$$= 0,8 \text{ crates/Labour}$$

$$\textcircled{2} \text{ Suggest} = \frac{O}{I} = \frac{260}{3 \times 100 + 48} = \frac{260}{308} =$$

$$= 0,844 \text{ crates/Labour}$$

$$\Delta P \frac{0,844 - 0,8}{0,8} = 5,5\%$$

Solved Problem 1.11 P. 57

** Current situation*

- output = 240 crates per 100 logs
- He currently purchase 100 logs/day
- each bgs requires 3 Labour.hrs to produced

** Suggest situation*

- output = 260 crates per 100 bgs
- Hrs Labour-hrs will increase by 8 hrs per day.

* What will be the input on Productivity (crates / labour.hrs) if buyer hired?

الطريقة الثانية

②

Multi Factor
Productivity =
 $\frac{\text{outPut}}{\text{Input}}$

| Current | Suggest |
|-----------------------|-----------------------------|
| $\frac{8}{640+400}$ | $\frac{14}{640+800}$ |
| $= \frac{0.0076}{\$}$ | $= 0.0097 \text{ title}/\$$ |

$$\Delta P_1 = \frac{0.0097 - 0.0076}{0.0076} \% = +75\% \uparrow$$

القيمة الجديدة
القيمة القديمة

$$\Delta P_2 = \frac{0.0097 - 0.0076}{0.0076} = +26\% \uparrow$$

بمضروبها موجبة

$$\textcircled{3} \frac{P_{\text{new}} - P_{\text{current}}}{P_{\text{current}}}$$

* Both the Labour (single factor) & Multiple factor Productivity measure show an increase in Productivity

لازم تشرح الحل بالأمثلة

EX 2 & P 50

| | Current system | Suggested |
|---------------------|----------------|----------------|
| Staff | 4 labour | Same (4) |
| W.H → working hours | 8 hrs / day | Same (8) |
| Payroll cost | 640 / day | Same (640) |
| overhead cost | 400 / day | 800 |
| out Put | 8 titles/day | 14 title / day |

| الطريقة الأتوك | Current | Suggest |
|--|---|--------------------------------|
| ① Single Factor Productivity | 8 title / day | 14 titles / day |
| = $\frac{\text{unit Produced}}{\text{Labour.hrs}}$ | $\frac{4 \text{ Labour} * 8 \text{ hrs / day}}{}$ | $\frac{4 * 8}{}$ |
| دایا بضرپ | $= 2.5 \text{ title / Labour}$ | $= 0.4375 \text{ title / } \$$ |
| عدد ال Labour | | |
| في عدد الساعات | | |

① * Labor Productivity = $\frac{\text{units Produced}}{\text{Labor-hours used (Input used)}}$

↳ one resource input

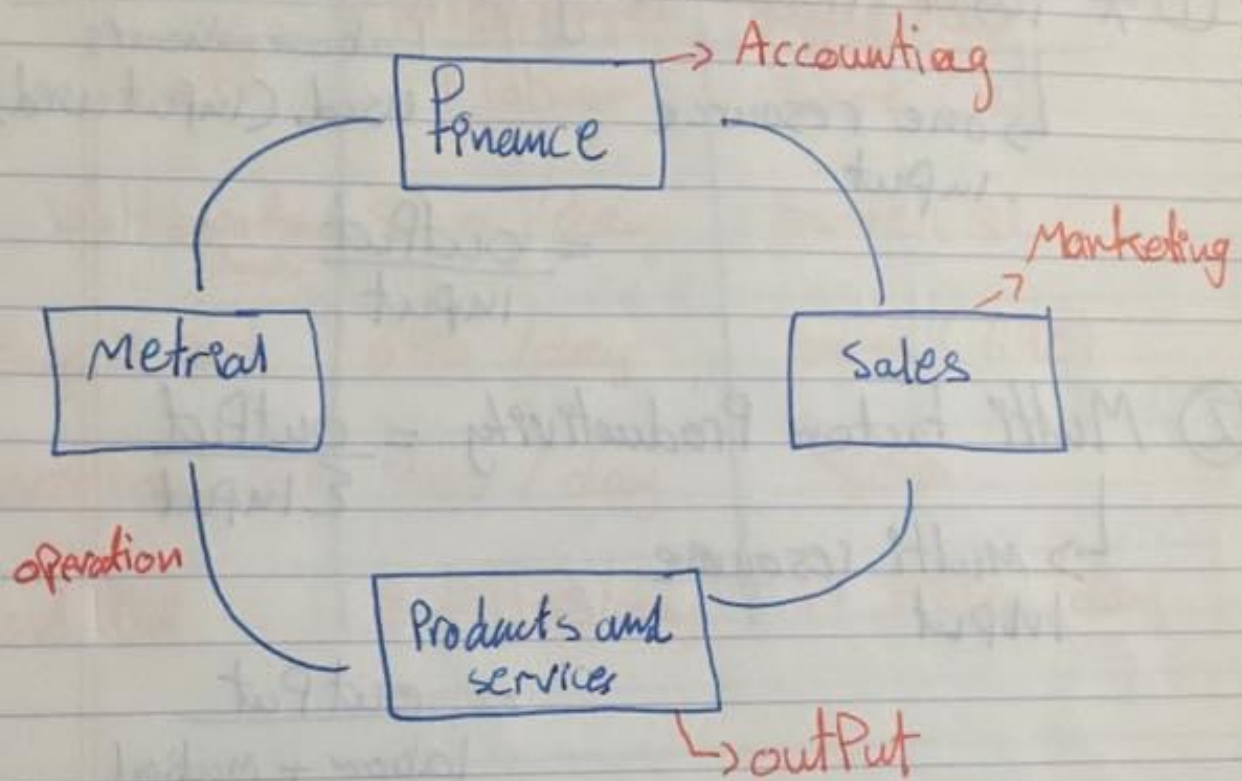
= $\frac{\text{Output}}{\text{Input}}$

② Multi Factor Productivity = $\frac{\text{Output}}{\Sigma \text{Input}}$

↳ Multi resource input

= $\frac{\text{Output}}{\text{Labor + Material + energy + etc.}}$

* Essential functions:



* quality assurance → معايير الجودة

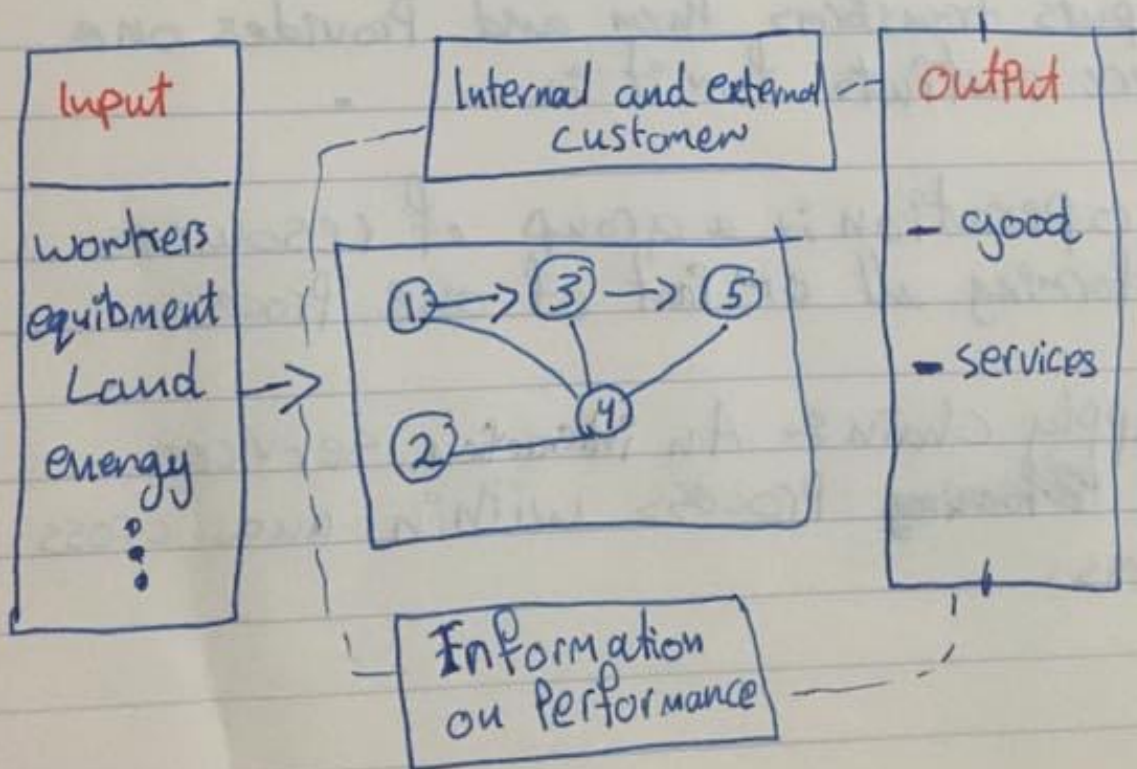
$$\text{Productivity} = \frac{\text{units Produced}}{\text{Inputs}}$$

* operation management \rightarrow transforming input into output.

* that Produces services or Product of the satisfaction of outcome

* supply chain Management (SCM) is the system of firms Process with those of it is suppliers and customers to the flow of material services and information with customer demands.

* How Process works



Ch 1 ~ Introduction to OM

- * Production \Rightarrow the creation of goods and servicing.
- * Operation Management \Rightarrow the systemic design, direction and control of Process that transform employee input into Services and Products for internal as well as external customers.
- * Process \Rightarrow is an activity of group of activities that takes on or more input transform them and Provides one or more outputs transforms them and Provides one more outputs for it is .
- * Operation is a group of resources performing all or part of one Process.
- * Supply chain ~ An interaction services of ~~performing~~ Process within and cross terms.