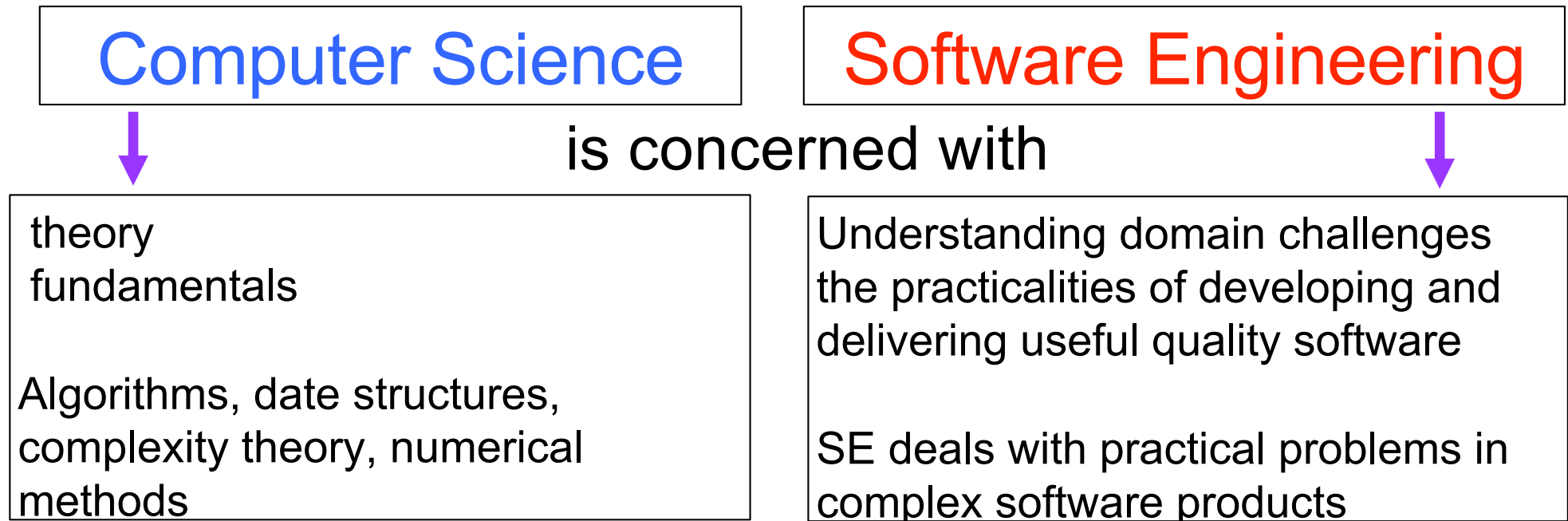
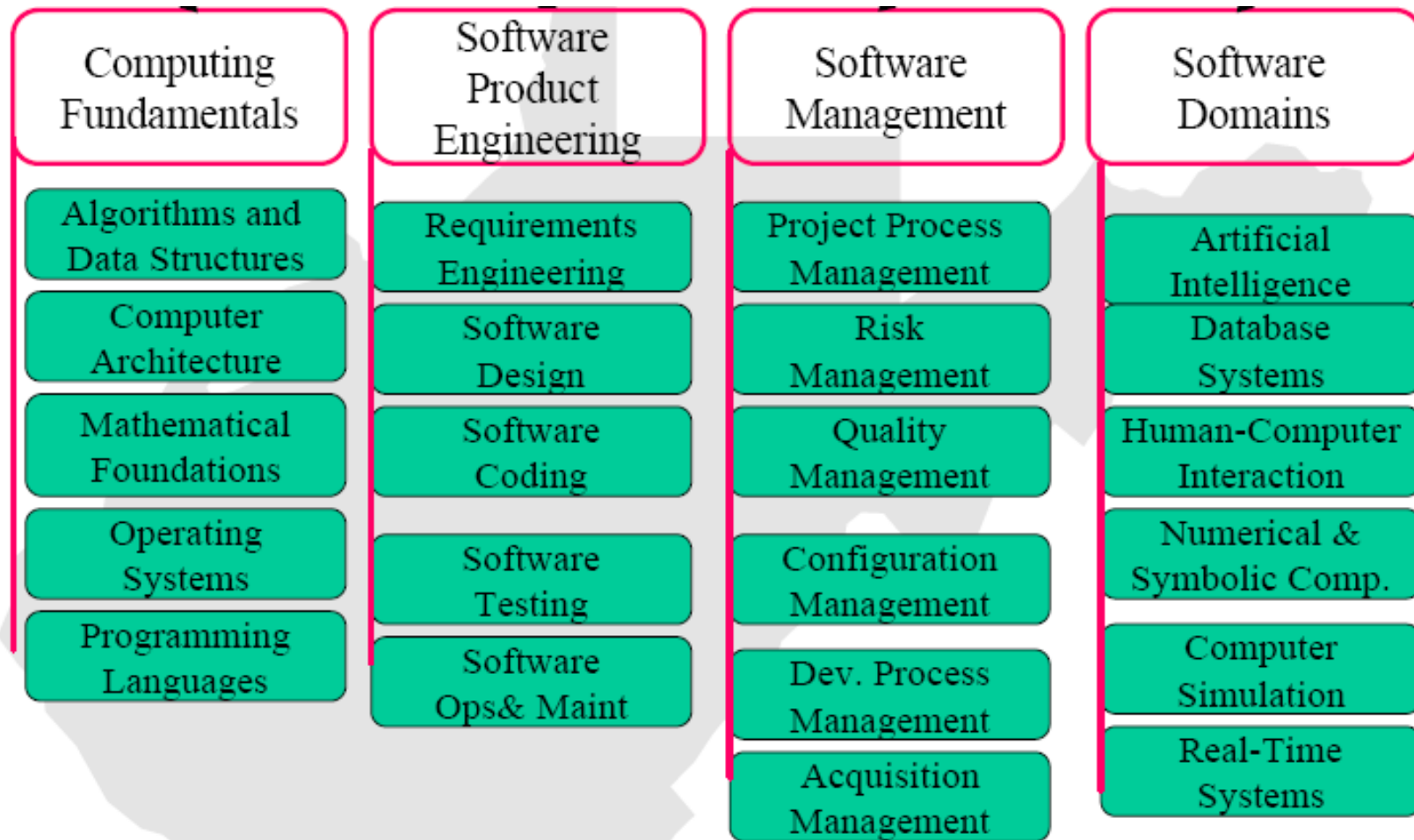


What is the difference between software engineering and computer science?



Computer science theories are currently insufficient to act as a complete underpinning for software engineering, BUT they provide a foundation for practical aspects of software engineering

Software Engineering Body of Knowledge

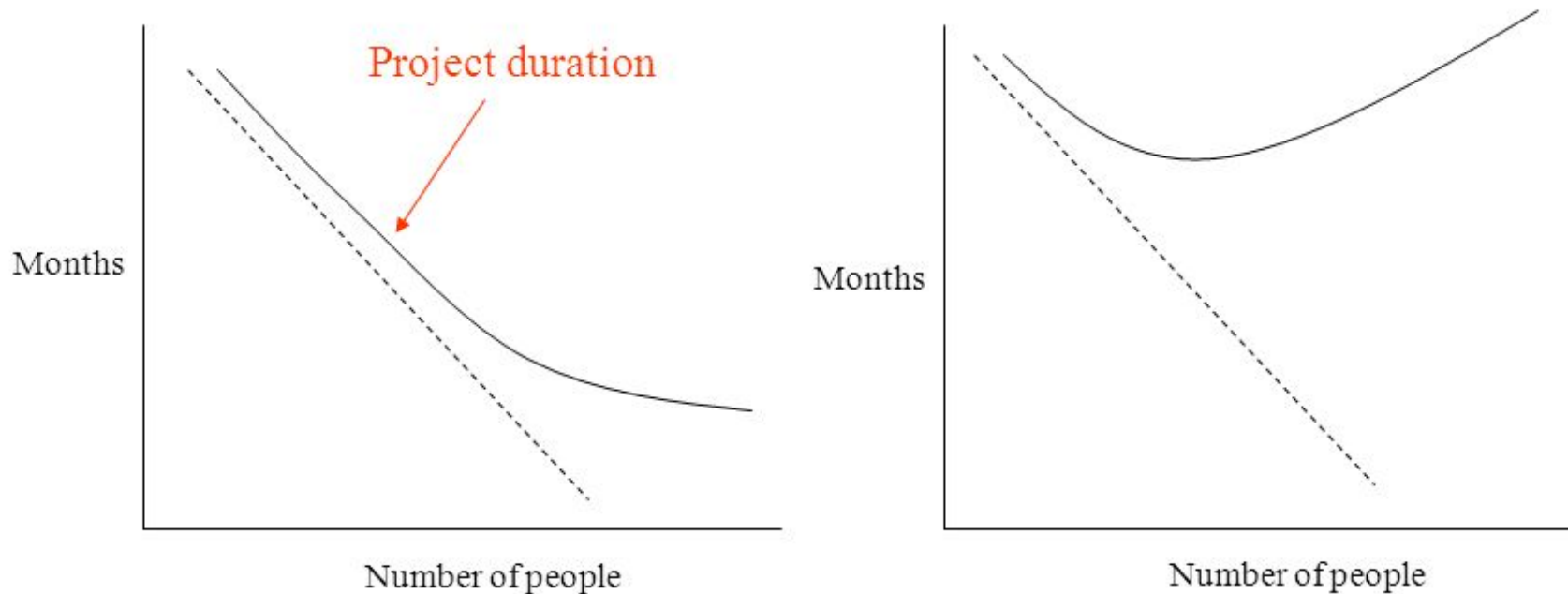


Source: <http://www.sei.cmu.edu/pub/documents/99.reports/pdf/99tr004.pdf>

SE history

- SE introduced first in 1968
 - conference about “**software crisis**”- when the introduction of third generation computer hardware led to developing more complex software systems than before
- Early approaches, based on informal methodologies, led to
 - **Delays** in software delivery
 - **Higher costs** than initially estimated
 - **Unreliable**, difficult to **maintain** software
- Thus, there is a need for new methods and techniques to manage the production of complex software, ones that consider the intangible nature of software as a product.

Does adding more people resolve the delay in software delivery?



Due to sequential constraints
the relationship will not be linear

Fred Brook, Hypothetical Man month,

Software myths

- **Management myths**

- *Standards and procedures for building software exist*
- *Add more programmers if behind schedule*

- **Customer myths**

- *A general description of objectives enough to start coding*
- *Requirements may change as software is flexible*

- **Practitioner myths**

- *Task accomplished when the program works*
- *Quality assessment when the program is running*
- *“Working program” the only project deliverable*

Why Software Engineering?

Why do we need Software Engineering?
Software failures

Software failures

- **Therac-25 (1985-1987)**: six people overexposed during treatments for cancer
- **Taurus (1993)**: the planned automatic transaction settlement system for London Stock Exchange cancelled after five years of development
- **Ariane 5 (1996)**: rocket exploded soon after its launch due error conversion (16 floating point into 16-bit integer)
- **The Mars Climate Orbiter** assumed to be lost by NASA officials (1999): different measurement systems (Imperial and metric)

More Software failures

- **Passport System** delays cause backlog (1999, UK)
- **Ferry Company** left thousands of lorries stranded for 12 hours (back up also failed, 1999, UK)
- **Inland Revenue** (IR) ‘losing tax records’ (2000, UK)
 - => IR spokesman said ‘All major IT initiatives have some kind of teething problems’
 - => Guardian (20 July 2000) ‘At the centre of the crisis are two computer systems Files appear to have gone missing somewhere between the two’
- **General Motors Ford** Cars (2016, USA + Worldwide): A “software bug” that may cause human safety, 4.5M cars recalled.

Even More Software failures

In 1995 annual US spending on software projects reached **250** billion dollars

This involved some 175,000 projects

Of this spend:

Overspend cost **59 billion** dollars

Cancelled projects cost **81 billion** dollars

Software Failures

Why does a software system fail?
Causes of software failure

Causes of Software Failure

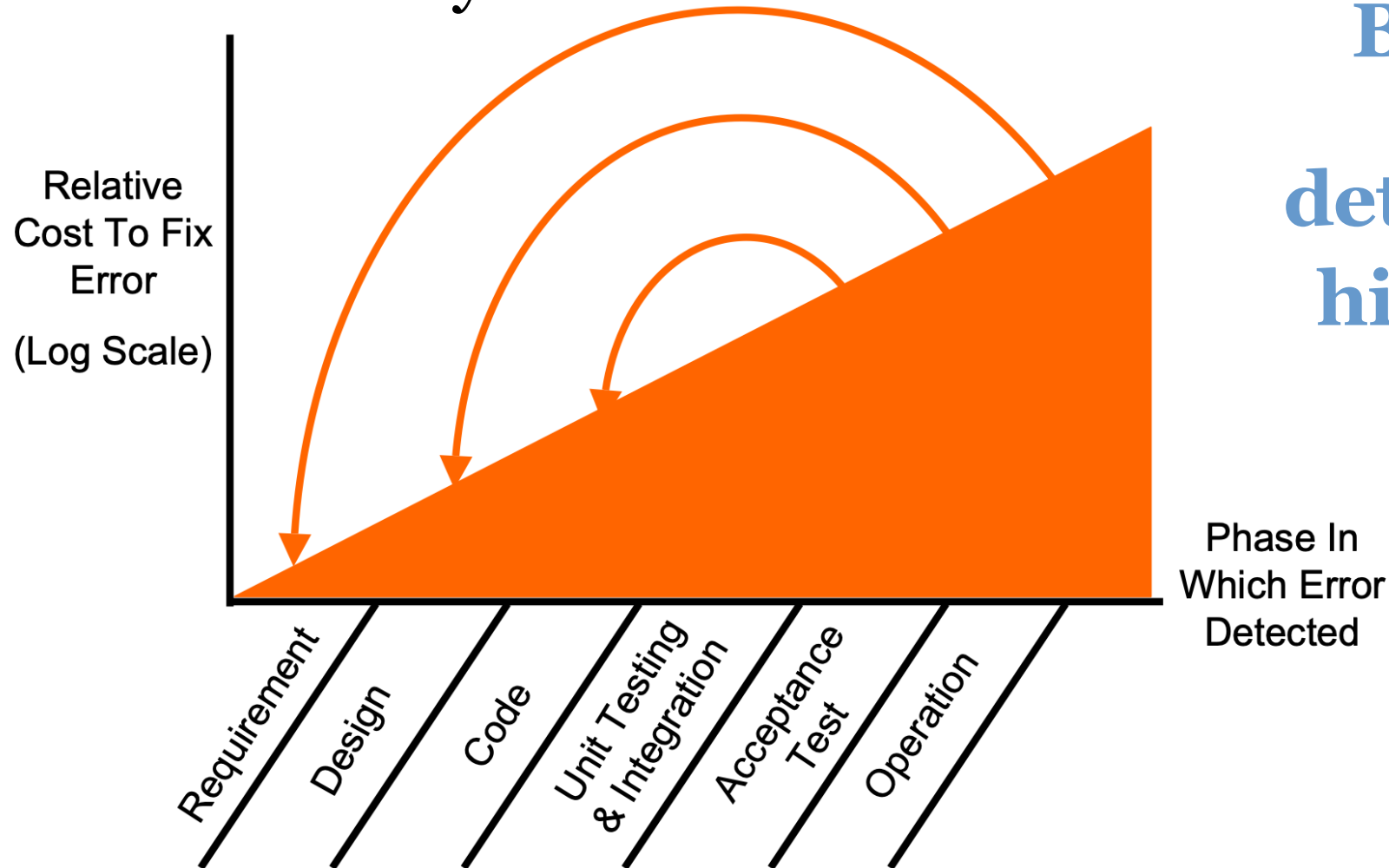
Many factors can cause software failure, however, there are some general causes, including:

- Undetected bugs!
- Co-evolution of software
- Costs factors
- Risk factors

Greater complexity= greater changes = potential errors!

Causes: Bugs

Cost of delayed error detection



Bugs: the later detected, the higher cost to fix

Causes: IT System co-evolution- eternal loop

